

# Cordell International, Inc.

1211 NE 17<sup>th</sup> Road Ocala, FL 34470

352-694-1800 or Fax 352-236-6986 Email: [Cordellsupplyandsurplus@gmail.com](mailto:Cordellsupplyandsurplus@gmail.com)

## Customer Service Report

CSR No.	Customer name	
Date:	Store	
Status of call	City, ST ZIP Code	
Installed by	On	
<b>Nature of Problem</b>		
Problem reported		
Location of installation		
Installed at Home	<input checked="" type="radio"/> No <input type="radio"/> Yes	Date Sold
Call reported by	Combo or Outswing	
Size	Hand	
Window	Storm Door	
Remarks		
Customer	<input type="radio"/> Extremely satisfied <input checked="" type="radio"/> Satisfied <input type="radio"/> Dissatisfied <input type="radio"/> Annoyed	
Customer Name	Address	
Phone	City, Zip Code	
Email Address	Date	

This form must be accompanied by a

- 1) Receipt of purchase
- 2) Photo taken of door, Inside, Outside and the location of the damage.

We are only responsible for manufacture defect not installation of the product. If a service representative goes out and it is not a manufacture defect we reserve the right to bill customer and or store for service call.